

GENERAL INFORMATION

The minimum order value per order is EUR 98.00 of net material value (excluding freight charges, packaging and AFI). A freight cost contribution of EUR 49.00 will be added per delivery and per address. The following amounts are billed for packaging:

PACKAGING

Disposable packaging

Type	Price
Profile carton	€ 17,50
Sheet metal partition, large	€ 25,50
Envelope	€ 0,75
Carton small	€ 2,40
Carton medium	€ 2,80
Carton large	€ 3,60
Europallet	€ 9,80
Wooden slat, width 80 - 200 mm	€ 9,90

Fixed lengths

Length in mm		Surcharge
from	to	
0	500	+ 250 %
501	1000	+ 200 %
1001	1500	+ 150 %
1501	2000	+ 120 %
2001	2500	+ 100 %
2501	3000	+ 80 %
3001	3500	+ 65 %
3501	4000	+ 50 %
4001	4500	+ 35 %
Factory fixed lengths		+ 5 %
Separation cut		€ 12,00

Reusable packaging

Type	Price
Reusable packaging, Type A	€ 5,00
Reusable packaging, Type B	€ 14,10
Reusable spool, small A+A	€ 5,60
Reusable spool, medium A+B	€ 5,60
Reusable spool, large B+B	€ 5,60
Steel pallets for long goods	€ 165,00

Miscellaneous

	Price
Freight cost, addition per delivery and address	€ 49,00

Cancellations

Goods picking takes place from order acceptance deadline of the respective confirmed weekly tour.

A free cancellation after placing an order and before the order acceptance deadline is possible.

In all cases, cancellation shall be unavailable after the expiration of the deadline for order acceptance and in cases of non-stock items as well as goods produced to the Purchaser's requirements.

RETURNS

Returns (acceptance of defect-free goods previously delivered at the Purchaser's request) are only possible where we have expressly consented to this, and such returns are accepted only on a voluntary basis (i.e. we have no legal obligation to do so).

In any event, goods which are produced to a Purchaser's individual requirements are not eligible for any voluntary returns.

As a basic rule, only warehouse goods are capable of being returned, provided that the warranty period has not yet lapsed and provided that the goods are in their original packaging (undamaged packaging), in perfect condition, unused, unprocessed and not assembled. Goods which are delivered in packaging units (PUs) can only be accepted in whole PUs.

Should returns not meet the above mentioned criteria, we shall be entitled to charge a fee of EUR 70.00 and to send these goods back at your expense with the next tour.

Where we voluntarily accept a return of goods in order with the above mentioned criteria, we shall be entitled to demand that the Purchaser pay a handling fee of 20% of the amount of the invoice.